



Maintenance Guidelines

WATER AND WOOD DON'T MIX

Using any of the following items to maintain your wood floor will void all manufacturer warranties!

- Water
- **Oil Soap**
- Vinegar, **Ammonia**
- Household Detergent
- Wax
- Furniture Polish
- Dust Control Sprays
- Cleaners that leave an acrylic finish

Any of the above can damage the finish, leave greasy films, discolorations or make the floor slippery and hard to maintain. If any improper cleaning methods are used to maintain your hardwood floor, the homeowner or end-user will be responsible for all subsequent damage to your wood floor.

KEEPING YOUR HARDWOOD FLOOR BEAUTIFUL

South Mountain Hardwood Floors are factory finished using the latest advanced UV cured urethane finish. Our tough, durable finish is extremely smooth, no-way, easy to maintain.

We highly recommend BonaX Hardwood Floor Cleaner and BonaX Micro-Fiber Mops to maintain our floors. Contact your retailer or visit www.BonaX.com or call (800) 872-5515 for your nearest dealer, technical department, or advice on maintaining or restoring your floor's finish.

SCRATCHES, INDENTATIONS AND GOUGES

Indentations:

The species of wood used to manufacture South Mountain hardwood floors is highly resistant to deep scratching and indentations (impact compression). However, the amount of impact pressure is determined by the object's weight and the size of the impact area.

Spiked Heels:

A 125 pound lady wearing high heel shoes can exert as much as 3500 pounds of pressure per square inch. The size of the indentations are usually 3/16" to 1/2", thus the pressure on wood floor may exceed 7,000 pounds.

Legs of Chairs, Tables and Furniture:

Felt pads should be glued to all legs of chairs and furniture. These pads should be checked once a month for wear and see if they have filled with grit. Replace as needed.

Use floor protectors and wide load bearing leg bases or rollers to minimize scratches, gouges and indentations from heavy objects. Rollers or casters should be at least one inch wide and made of non-marking hard rubber. Metal or plastic types should never be used.

Roller Chair Caster Damage:

The only type of rolling caster recommended by South Mountain Hardwood Floors and the NWFA is a wide barrel type roller made of non-marking hard rubber.

SCRATCHES AND GOUGES

The finish of all South Mountain hardwood floors is factory-finish protected with several layers of technically advanced high quality UV cured polyurethane. Micro-fine particles of aluminum-oxide have been added to the finish and are suspended in the layers of finish to provide your floor with years of extra-hard wear.

There are no finishes available to the wood flooring industry that will not scratch, indent or gouge. South Mountain Hardwood Floors does not consider these issues to be warrantable.

USE OF MATS AT EXTERIOR ENTRIES

Place mats with stiff bristles at all exterior entries to the house. A softer area rug or mat should be used on the room side of exterior doors. They will help collect the dirt, sand, grit and other substances such as oil, asphalt or driveway sealer that can otherwise be tracked onto your floor.

USE AREA RUGS

Use area rugs in high traffic areas and pivot points (e.g. Room entries, stair landings), especially if you have pets or a large family.

DON'T ALLOW WATER TO STAND ON THE FLOOR

Do not allow ice cubes to melt on the floor. Check in front of the dishwasher, sink, and refrigerator and around the pet's water bowl. Don't track snow or water onto your floor without immediately drying it up. Look for water leaks under doors to the outside and near sliding glass doorways.

DO:

- Sweep, vacuum or dust-mop your floors regularly.
- Trim your pet's claws regularly to reduce scratches and indentations.
- Glue protective felt pads on the legs of all chairs and furniture to reduce scratches, indentations and damage to the floor. Check them regularly for wear and embedded grit. Replace as needed.
- Wipe up spills IMMEDIATELY.
- Stop dirt at the entrance. Grit, gravel, sand and dirt are enemies of hardwood floors.
- Make it a habit to keep your wood floor clean.
- Vacuum with a vengeance. Vacuum regularly with a vacuum that does not use a beater bar head or attachments intended for carpet.
- Protect the floor when moving appliances or furniture. Lay down a sheet of clean quarter-inch plywood or masonite to protect the floor. Use a dolly.

DON'T:

- **EVER** use water to clean or mop your floors. Water causes deterioration of the wood itself and finish.
- **Use round headed chair or furniture leg glides.**
- Allow spike heels to indent and damage your wood floors. Those in disrepair are especially harmful.
- Track in sand, grit or dirt onto your wood floor. A grain of sand has 26 razor-sharp edges. That is like walking on your floor with sandpaper on the soles of your shoes.
- Drag furniture or heavy objects across the surface of your floor.
- Use household dust treatment products as this will make the floor slick.
- Use cleaning tools or machines that apply water or steam to your wood floor.
- Roll or slide the refrigerator on your wood floor. Because of its weight, it may severely damage your floor.
- Use rubber or foam-backed plastic mats, as they may discolor the floor.
- Allow ice cubes to melt or water to dry on your wood floors.